



October 15, 2025

Mr. Neal Patel
CEO Medstar Laboratory
4531 Harrison St.,
Hillside, IL, 60162

Dear Neal:

It is with great pleasure that I take the time out of my busy schedule to properly show my gratitude to Medstar for providing my private medical office with superb laboratory services for the past twenty-four years.

When my partner and I opened the doors of For Women Only Medical Building in the Beverly area in 1982, we utilized the services of several different laboratories. Unfortunately, we were not satisfied with many of their procedures. In 2001 we were introduced to MedStar. We were immediately impressed with your procedures for laboratory pick-ups and the timely returns of the results. Thus, we were able to provide accurate, optimum, comprehensive diagnosis, and treatment plans for our patients.

In the early years of my practice, prior to the computer age, it was a challenge to receive laboratory results in a timely fashion. Medstar, however, met all our laboratory demands then and continues to provide excellent services to us. Over the years, if an issue occurred, Medstar always immediately addressed the problem and rectified the situations to our satisfaction.

Your professionalism is impressive, and the accuracy in your laboratory results has allowed me to provide my patients with superior medical care. I must also thank you for providing free services to my patients who were uninsured or needed financial assistance to utilize your laboratory. Without hesitation, you stepped up to be a part of the solution. This gift to my patients demonstrates the caring component of Medstar.

Thank you, Medstar, for being a part of our healing team. We could not have provided such outstanding medical services to the community without you.

Sincerely,

Charles Alston MD
Owner